

## PRIVACY DECLARATION

HEX21 respects the privacy of visitors to its website, in particular the rights of visitors with regard to the automated processing of personal data. Because of complete transparency with our customers, we have formulated and implemented a policy with regard to these processes themselves, their purpose and the possibilities for those involved to exercise their rights in the best possible way.

For additional information about the protection of personal data, please visit the web site of the Personal Data Authority: <https://autoriteitpersoonsgegevens.nl/en>.

Until you accept the use of cookies and other tracking systems on the website, we will not place any non-anonymised analytical cookies and / or tracking cookies on your computer, mobile phone or tablet. By continuing to visit our website, you accept the following user conditions.

The current version of the privacy policy available on the website is the only version that applies as long as you visit the website, until a new version replaces the current version.

### Article 1 - Legal provisions

1. Website (hereinafter also "The website"): [www.hex21.nl](http://www.hex21.nl)

2. Responsible for the processing of personal data (hereinafter also: "The manager"): HexLab established at Wismastate 3a, 8926RA in Leeuwarden, Chamber of Commerce number: 72786906.

### Article 2 - Access to the website

The access to the website and the use is strictly personal. You will not use this website, as well as the data and information provided on it, for commercial, political or publicity purposes, or for any commercial offers and in particular for unsolicited electronic offers.

### Article 3 - The content of the website

All brands, images, texts, comments, illustrations, (animation) images, video images, sounds, as well as all technical applications that can be used to make the website work and, more generally, all parts used on this site, are protected by law by intellectual property rights. Any reproduction, repetition, use or adaptation, in any way whatsoever, of the whole or only part thereof, including the technical applications, without the prior written permission of the responsible party is strictly prohibited. If the manager does not immediately take action against any infringement, this cannot be interpreted as tacit permission or the refusal to prosecute.

### Article 4 - The management of the website

For the proper management of the website, the administrator can at any time:

- suspend, interrupt or limit access to a certain category of visitors to all or part of the website;
- remove any information that may interfere with the functioning of the website or that is in violation of national or international legislation or in violation of internet etiquette;
- the website is temporarily unavailable in order to be able to perform updates.

### Article 5 - Responsibilities

The administrator is in no way responsible for failures, malfunctions, difficulties or interruptions in the functioning of the website, as a result of which the website or one of its functionalities is not accessible. The way in which you connect to the website is your own responsibility. You must take all suitable measures yourself to protect your equipment and your data against, among other things, virus attacks on the internet. You are also responsible for the websites and the data that you consult on the internet.

The administrator is not liable for legal proceedings that are conducted against you:

- Due to the use of the website or services accessible via the internet;
- Violating the terms of this privacy policy.

The administrator is not responsible for any damage that you incur yourself or third parties or your equipment as a result of your connection to or use of the website. You will refrain from any action against the administrator as a result.

If the administrator becomes involved in a dispute as a result of your use of this website, he is entitled to recover from you any damage that he consequently suffers and will still suffer.

## **Article 6 - Collection of data**

Your data is collected by (an) external processor (s). Personal data means: all information about an identified or identifiable natural person; "identifiable" means a natural person who can be identified directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier or one or more elements characteristic of the physical, physiological, genetic, psychic, economic, cultural or social identity.

The personal data collected on the website is mainly used by the administrator for maintaining relationships with you and if applicable for processing your orders.

## **Article 7 - Your rights with regard to your data**

Pursuant to article 13, paragraph 2, sub b, of the AVG, everyone has the right to inspect and rectify or delete their personal data or limit their processing, as well as the right to object to the processing and the right to data transferability. You can exercise these rights by contacting us via email address info@HEX21.nl.

Every request to this end must be accompanied by a copy of a valid proof of identity, on which you have signed and stating the address where you can be contacted. You will receive a reply to your request within 1 month of the submitted request. Depending on the complexity of the requests and the number of requests, this period can be extended by 2 months if necessary.

## **Article 8 - Processing of personal data**

In the event of any violation of any laws or regulations that the visitor is suspected of and for which the authorities need personal information that the administrator has collected, these will be provided to them after an explicit and reasoned request from those authorities, after which this personal information will be provided. no longer fall under the protection of the provisions of this privacy statement.

If certain information is necessary to gain access to certain functionalities of the website, the controller will indicate the mandatory nature of this information at the time of requesting the data.

## **Article 9 - Commercial offers**

You can get commercial offers from the administrator. If you no longer wish to receive this, please send an email to the following address: info@HEX21.nl.

If you come across any personal data during the visit of the website, you must refrain from collecting it or from any other unauthorized use and any act that violates the privacy of that person (s). yields. The administrator is in no way responsible in the above situations.

## **Article 10 - Data retention period**

The data collected by the administrator of the website is used and stored for the duration as determined by law.

## **Article 11 - Cookies**

1. A cookie is a small text file that is placed on the hard disk of your computer when you visit our website. A cookie contains data so that you can be recognized as a visitor at every visit to our website. It is then possible to set our website especially for you and to facilitate the login.

2. We use the following types of cookies on our website:

- Functional cookies: such as session and login cookies for keeping track of session and login information.
- Anonymous Analytical cookies: to gain access to the visit to our website based on information about visitor numbers, popular pages and topics. In this way we can better coordinate communication and information provision to the needs of visitors to our website. We cannot see who visits our websites or from which PC the visit takes place.

3. More specifically, we use the following cookies:

- Google Analytics anonymized (analytical cookies)

4. When you visit our website, cookies from the responsible party and / or third parties can be installed on your equipment.

5. For more information about the use, management and removal of cookies for each control type, we invite you to consult the following link: <https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookies#faq>

**Article 12 - Visual material and products offered**

No rights can be derived from the images that belong to the products offered on the website.

**Article 13 - Applicable law**

Dutch law applies to these conditions. The court of the administrator's place of business has exclusive jurisdiction in the event of any disputes regarding these terms and conditions, unless a legal exception applies.

**Article 14 - Contact**

For questions, product information or information about the website itself, you can turn to the administration of HEX21, available at [info@hex21.nl](mailto:info@hex21.nl).